

**WHISPERING HILLS WATER COMPANY**  
**Illinois Commerce Commission Docket No. 10-0110**  
**Response to Staff Data Requests PR 2.01 to 2.13**

**PR-2.06**      **Please answer the following:**

- a) **Did the Company conduct a cost analysis to determine the appropriate level of the reconnection fee? If yes, please provide the work papers of the cost analysis that led to the determination of the reconnection fee. If no, why did the Company not conduct a cost analysis?**
- b) **Please provide the number of customers, by class, who were charged a reconnection charge for the years 2007-2009 in the following format:**
  - 1) **Company average reconnection charges for the years 2007, 2008 and 2009.**
  - 2) **The highest and lowest reconnection charge, for the years 2007- 2009.**

**RESPONSE:**

- a) The company did conduct a cost analysis to determine the appropriate level of the after-hours reconnection fee. Please refer to the attachment provided to the response to PR 2.05.
- b) Please refer to the response provided to Staff data request PR 2.03.
  - 1) The average number of reconnection charges for the years 2007-2009 is 90 per year ( $270/3=90$ ).
  - 2) The reconnection charge for Whispering Hills is \$15 which is the highest and lowest amount it charged.

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